

**PROGRESS ON COMPLAINTS SINCE OCTOBER 2023**

| <b>Complaint from</b> | <b>Complaint reason</b> | <b>Date Complaint received</b> | <b>Date Independent Person Consulted</b> | <b>Date of Standards Assessment Sub-Committee</b> | <b>Current status of complaint</b>                        | <b>Date complaint concluded and outcome</b>  |
|-----------------------|-------------------------|--------------------------------|--|---|---|--|
| Public                | Social media comments   | 14/08/23                       | 12/09/23                                 | N/A   | Closed  | 26/09/23<br>Informal resolution by way of an apology to complainant. Advice given to member        |
| A councillor          | Conduct at meeting      | 15/09/23                       | 4/10/23                                  | N/A   | Closed  | 12/10/23<br>Informal resolution by way of an apology to complainant. Advice given to member        |
| Public                | Conduct at meeting      | 19/09/23                       | 10/10/23                                 | N/A   | Closed  | 25/10/23<br>Dismissed. Council procedures adapted.   |
| A councillor          | Conduct at meeting      | 29/09/23                       | 02/11/23                                 | N/A   | Closed  | 17/11/23<br>Dismissed  |
| Public                | Disclosure of interest  | 02/10/23                       | 17/10/23                                 | N/A   | Closed  | 23/10/23<br>Dismissed  |
| A councillor          | Social media comments   | 09/10/23                       | 25/10/23                                 | N/A   | Closed  | 10/11/23<br>Dismissed  |
| Staff member          | Conduct at meeting      | 01/04/24                       | 20/04/24                                 | 13/05/24  | Under Investigation following referral from Sub-Committee |  |
| A councillor          | Conduct at meeting      | 12/05/24                       | N/A                                      | N/A   | Closed  | 01/07/24<br>Insufficient information provided to pursue  |
| A councillor          | Social media comments   | 27/05/24                       | 06/06/24                                 | 8 August  | Closed  | Assessment sub-committee resolved to recommend the cllr apologise, remove the comments and if they |

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|-----------------------|--------------------------|--------------------------------|--|---|------------------------------------|---|
|                       |                          |                                |  |   |                                    | failed to do so, the Monitoring Officer to proceed to an internal Investigation.  |
| A councillor          | Social media comments    | 31/05/24                       | 06/06/24                                 | 8 August  | Assessment sub-committee           | Assessment sub-committee resolved to recommend the cllr apologise, remove the comments and if they failed to do so, the Monitoring Officer to proceed to an internal Investigation. |
| Staff member          | Email communication      | 11/06/24                       | -  | N/A   | Closed                             | 12/06/24<br>Early informal resolution by way of apology.  |
| Public                | Comments at Committee    | 16/06/24                       | 16/07/24                                 | N/A   | Closed                             | 18/07/24<br>Informal resolution by way of an apology  |
| Public                | Social media comments    | 25/06/24                       | 09/07/24                                 | N/A   | Closed                             | 07/08/24<br>Dismissed. Apology already given.   |
| Public                | Behaviour towards public | 27/06/24                       | -  | N/A   | Closed                             | 18/07/24<br>Dismissed as outside jurisdiction.  |
| Councillor            | Social media comments    | 03/07/24                       | 09/07/24                                 | N/A   | Closed                             | 07/08/24<br>Informal resolution. Cllr training.   |
| Public                | Response at Council      | 18/07/24                       | -  | N/A   | Closed                             | Dismissed as outside jurisdiction. Council procedure explained.   |
| Public                | Social media comments    | 23/07/24                       | 08/08/24                                 | N/A   | Closed                             | 14/08/24<br>Dismissed. No breach. Advice given.   |